

State Employee Compensation Study

Employee Benefits Programs Committee May 17, 2006

ND Human Resource Mgmt Services Laurie Sterioti-Hammeren, Director Ken Purdy, Compensation Mgr



STATE EMPLOYEE COMPENSATION STUDY

Presentation by representatives of the Human Resource Management Services Division of the Office of Management and Budget regarding:

- A summary of significant employee turnover by job type and by agency during the first year of employment
- A listing of state agencies with human resources departments or human resources directors
- Information on state employee compensation needs and concerns and suggested solutions
- Options for the development of a pay for performance compensation system for state employees



Turnover of Employees During the First Year of Employment By Occupation

	200	03	20	04	2005			
Occupation	Number	Percent	Number	Percent	Number	Percent		
Admin Support	3	12%	5	6%	8	7%		
Info Tech			1	1%	6	5%		
Misc Admin	1	4%	7	8%	15	12%		
Education			1	1%	3	2%		
Engineering	1	4%	2	2%	1	1%		
Medical/Health	5	20%	12	14%	16	13%		
Social Services	8	32%	32	39%	57	46%		
Public Safety	3	12%	12	14%	2	2%		
Natl Res/Agric					2	2%		
Custodial & Food Svc	4	16%	6	7%	11	9%		
Labor/Trades			5	6%	2	2%		
Total	25	100%	83	100%	123	100%		

These are NOT turnover rates for each occupation, the figures represent the percent of the 123 employees who separated within their first year of employment.



Turnover of Employees During the First Year of Employment

By Agency	20	03	200)4	200)5
Agency	Number	Percent	Number	Percent	Number	Percent
Adj Genl's Ofc					2	2%
Atty Genl's Ofc			3	4%	2	2%
Auditor's Ofc			1	1%	1	1%
Bank of ND			1	1%	2	2%
Dept of Fin Inst			1	1%	2	2%
Dept of Human Svcs	12	48%	40	48%	74	60%
Dept of Corr & Rehab	4	16%	13	16%	2	2%
Dept of Trans	1	4%	6	7%	2	2%
Dept of Public Inst			2	2.4%	3	2%
Health	1	4%	5	6%	2	2%
Highway Patrol			1	1%		
Insurance					1	1%
Info Tech Dept	1	4%			5	4%
Job Service ND			4	5%	9	7%
NDPERS	2	8%				
OMB	1	4%			1	1%
Parks			1	1%	3	2%
Tax					1	1%
Veterans Home	3	12%	5	6%	11	9%
Total	25	100%	83	100%	123	100%

These are NOT turnover rates for each agency, the figures represent the percent of the 123 employees who separated within their first year of employment.

Human Resource Directors

Agency	Name	Title		
Bank of North Dakota	Gayle Ciavarella	HR Director		
Corrections & Rehab, Dept of	Linda Houfek	HR Director		
Public Instruction, Dept of	Irish Linnertz	HR Director		
Health Dept	Kerry Olson	HR Director		
Human Services, Dept of	Dean Mattern	HR Director		
Info Technology Dept	Ardy Pfaff	HR Director		
Job Service ND	Sheila Vetter	HR Director		
Transportation, Dept of	Bob Evans	HR Director		

Functional HR Officers of Larger Agencies

Agency	Name	Title
Adjutant General, Office of	Cindy Pazdernik	HR Officer
Attorney General, Office of	Glenna Ellison	HR Officer
Game & Fish Dept	Paul Schadewald	Chief, Admin Svcs
Highway Patrol	Neil Johnson	Hwy Patrol Major
Parks & Recreation Dept	Dorothy Streyle	Exec Staff Ofcr
Tax Commissioner, Office of	Nancy Sailer	HR Officer
Water Commission	LeNor Dollinger	Exec Staff Ofcr

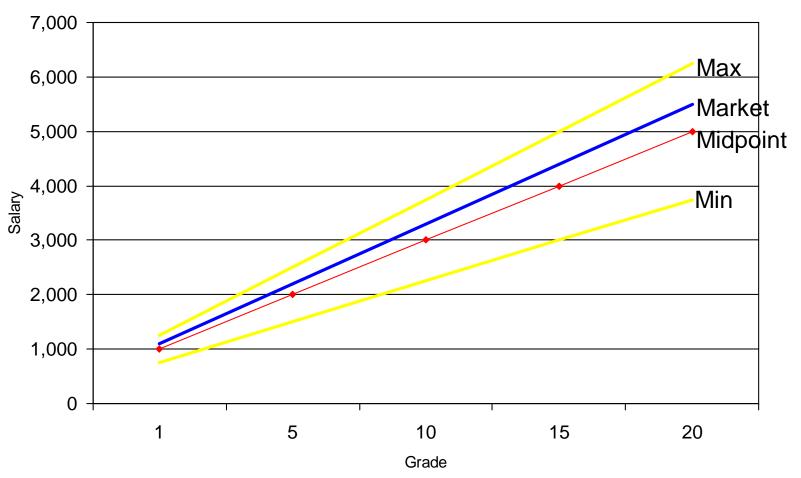


Summary of Meetings with Human Resource Groups

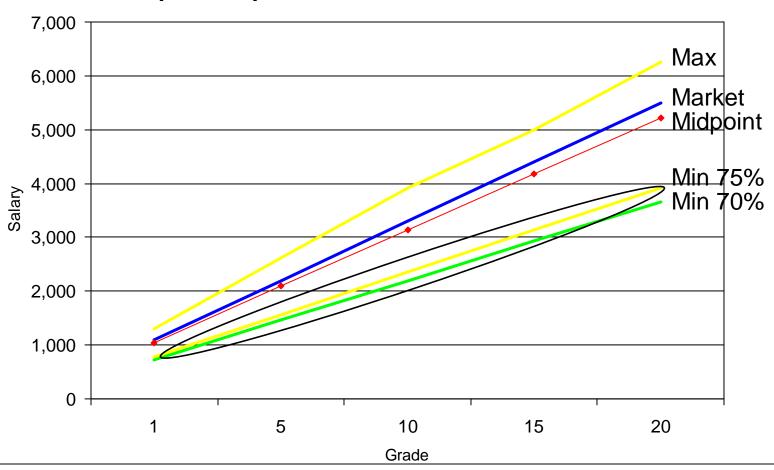
HRMS held three meetings with agency human resource directors and functional human resource officers regarding state employee compensation Needs. Consensus of the HR group follows:

- Critical is continuation of state funding of health insurance the State's "ace in the hole" to attract and retain employees.
- The significant lag of state employee pay from market pay needs to be addressed before a pay-for-performance system is implemented.
 - Agencies have performance measurement systems in place that could be utilized to recognize and reward performance if funding is available.
 - Agencies have available to them pay for performance tools through administrative rules in the form of performance increases and performance bonuses.
 - Agencies are dealing with poor performers through disciplinary measures, corrective action plans, and dismissal. Poor performers do not receive discretionary pay increases.
- Pay range midpoints should be adjusted to 95% of market. This could be accomplished through transitional steps at the minimum of the ranges.

Market to Midpoint Impact



Market to Midpoint Impact



Midpoint at 95% of Market:

ØKeeping Minimum at **75% of Mdpt** would result in **763 employees** below minimum; cost **\$900,000** to bring employees to minimum.

ØPlacing Minimum at **70% of Mdpt** would result in **184 employees** below minimum; cost **\$200,000** to bring employees to minimum.



Model-based Salary Distribution

- Calculates distribution by agency based on appropriation amount
- Adjusts to specific circumstances & needs of each agency

Model 1

- Applies Performance First
 Applies Equity First as a %
- Applies Equity Second as
 Applies Performance Flat \$

Model 2

- as a %
- Second as Flat \$
- NO INCREASE if performance does not meet established standards
- After applying Performance & Equity, model can ensure each employee receives a minimum increase

Ī	SALARY INCREASE MODEL - 2007 Percent Performance - Share Equity Matrix																
							Percent	Performan	ce - Share	Equity Ma	atrix						
F	repare	ed by:	ND Human Resource Ma		Services				G							nance %	
			Office of Management 8	& Budget			<u>M</u>	ODE	<u> </u>				7		Rating	%	
															0	0.0%	
													7 /		1	3.0%	
			Increase Information					General In	formation						2	4.0%	
															3	5.0%	
	Ge	en Ind	\$ Available (4% or \$60):		2,580.50		# E	mployees:	25								
	_													RANGE CO	MPRESSIO	ON MATRIX	
	Remaining Perf. & Equity Funds: 2,580.50				Current	New		Yrs	Svc			artile					
	_	Tota	I Performance Increase:	2,010.80				wg Salary:	\$2,533	\$2,637		From:	Up To:	1	2	3	4
	L _		Remaining Equity Funds:		569.70			mpa-Ratio:	0.91	0.92		12	99	3	2	1	0
	_		Equity Share Value:	15.83				(7/1/2000):	14.7			7	12	2	1	0	0
			Total Equity Increase:	569.70	←	Yr	s in Cls/Grd	(7/1/2000):	14.8			0.5	7	1	0	0	0
			Total All Increases:		2,580.50		Avg I	ncrease \$:	\$104					7			
							Avg Ir	icrease %:	4.3%								
-											1						
											7		¥	4			
			DRAFT		Current	Current		Yrs Svc	Yrs in	Min \$60	Perforr	mance	Equity	Total	Total	New	New
Org	Dept	Div	Name	Grade	Salary	C-Ratio	Quartile	on 7/1/05	Cls/Grd	Increase	Rating	Increase	Increase	Increase	% Inc	Salary	C-Ratio
XXX	ууу	ZZZ	Allen	3	1,191.00	0.81	1	2.3	2.3	8.47	1	35.70	15.83	60.00	5.0%	1,251.00	0.82
XXX	ууу	ZZZ	Bill	3	1,236.00	0.84	1	3.4	3.4	7.07	1	37.10	15.83	60.00	4.9%	1,296.00	0.85
XXX	ууу	ZZZ	Cleo	3	1,265.00	0.86	1	4.2	4.2	0.00	2	50.60	15.83	66.43	5.3%	1,331.43	0.87
XXX	ууу	ZZZ	Dick	3	1,280.00	0.87	1	4.8	4.8	5.77	1	38.40	15.83	60.00	4.7%	1,340.00	0.88
XXX	ууу	ZZZ	Esther	3	1,280.00	0.87	1	4.6	4.6	0.00		0.00		0.00	0.0%	1,280.00	0.84
XXX	ууу	ZZZ	Frank	3	1,353.00	0.92	2	9.2	9.2	3.57	1	40.60	15.83	60.00	4.4%	1,413.00	0.92
XXX	ууу	ZZZ	Gwen	4	1,326.00	0.82	1		8.3	0.00	3	66.30	31.65	97.95	7.4%	1,423.95	0.85
XXX	ууу	ZZZ	Henry	6	1,506.00	0.77	1		14.8	0.00	2	60.20	47.48	107.68	7.1%	1,613.68	0.79
XXX	ууу	ZZZ	Irvin	5	1,637.00	0.92	2	9.9	9.8	0.00	1	49.10	15.83	64.93	4.0%	1,701.93	0.92
XXX	ууу	ZZZ	Jackie	7	1,743.00	0.81	1	16.9	17.5	0.00	1	52.30	47.48	99.78	5.7%	1,842.78	0.82
XXX	ууу	ZZZ	Kathy	8	2,249.00	0.95	2	-	22.3	0.00	2	90.00	31.65	121.65	5.4%	2,370.65	0.96
XXX	ууу	ZZZ	Larry	8	2,272.00	0.96	2		11.3	0.00		0.00		0.00	0.0%	2,272.00	0.92
XXX	ууу	ZZZ	Mary	10	2,415.00	0.85	1		19.2	0.00	1	72.50	47.48	119.98	5.0%	2,534.98	0.86
XXX	ууу	ZZZ	Norm	10	2,614.00	0.92	2		13.7	0.00	1	78.40	31.65	110.05	4.2%	2,724.05	0.92
XXX	ууу	ZZZ	Oscar	8	2,722.00	1.15	4		21.8	0.00	3	136.10	0.00	136.10	5.0%	2,858.10	1.16
XXX	ууу	ZZZ	Paul	11	2,900.00	0.92	2		9.4	0.00	2		15.83	131.83	4.5%	3,031.83	0.92
XXX	ууу	ZZZ	Quentin	12	3,252.00	0.93	2		25.5	0.00		0.00		0.00	0.0%	3,252.00	0.89
XXX	ууу	ZZZ	Roger	12	3,602.00	1.03	3		18.5	0.00	1	108.10	15.83	123.93	3.4%	3,725.93	1.02
XXX	,,,	ZZZ	Sara	12	3,605.00	1.03	3		30.5	0.00	2	144.20	15.83	160.03	4.4%	3,765.03	1.04
XXX	1	ZZZ	Tom	12	3,637.00	1.04	3		21.5	0.00	2	145.50	15.83	161.33	4.4%	3,798.33	1.04
XXX	1	ZZZ	Ulysses	14	3,623.00	0.86	1		15.7	0.00	1	108.70	47.48	156.18	4.3%	3,779.18	0.86
XXX		ZZZ	Vicky	14	3,918.00	0.93	2		13.5	0.00	1	117.50	31.65	149.15	3.8%	4,067.15	0.93
XXX		ZZZ	Walt	14	4,002.00	0.95	2		24.9	0.00	2	160.10	31.65	191.75	4.8%	4,193.75	0.96
XXX	1,,,,	ZZZ	Xavier	15	4,232.00	0.89	2		23.9	0.00	2	169.30	31.65	200.95	4.7%	4,432.95	0.90
XXX	ууу	ZZZ	Yasmine	15	4,470.00	0.94	2	19.1	18.8	0.00	1	134.10	31.65	165.75	3.7%	4,635.75	0.94

Ė						SA		INCRE Equity Mat				7					
_		al Is	ND Human Resource Ma	nagamant	Sarvians					Ferionila	iice				Performan	aa Charaa	
-	repare		Office of Management &		Sei vices			ODEL	2						Rating	Shares	
			Office of Management a	Duaget										1	0	0	
															1	1	
			Increase Information					General In	formation						2	2	
-			increase information					General III	iorination						3	3	
	<u> </u>	on Inc	\$ Available (4% or \$60):		2 500 50		# 5	mplovoco	25						3	3	
		en inc	φ Avaliable (4% 01 Φ00).		_2,580.50_		# 5	mployees:	23		-			RANGE CO	MPRESSIO	N MATRIX	
	- R	⊥ _ ⊥ main	ing Perf. & Equity Funds:		2,580.50				Current	New		Yrs		TRAINED GO		artile	
	1		Total Equity Increase:	1.517.15	_2,500.50_		-	Avg Salary:	\$2,533	\$2,637		From:	Up To:	1	2	3	4
	+ - _R	emai	ning Performance Funds:		1,063.35			mpa-Ratio:	0.91	0.92		12	99	4.0%	3.0%	2.0%	1.0%
	 		erformance Share Value:	31.28	_1,000.00			(7/1/2000):	14.7	0.52		7	12	3.0%	2.0%	1.0%	0.0%
	 		Performance Increase:	1,064.00	4	٧r	rs in Cls/Grd		14.8			0.5	7	2.0%	1.0%	0.0%	0.0%
	+		Total All Increases:		2,581.15			ncrease \$:	\$104			0.0	•	2.070	110 70	0.070	0.070
			rotar/tir irroroacce.		2,001.10			icrease %:	4.4%					7			
							Avgii	icroase 70.	7.770								
			DRAFT		Current	Current		Yrs Svc	Yrs in	Min \$60	Perfor	mance	Equity	Total	Total	New	New
Ora	Dept	Div	Name	Grade	Salary	C-Ratio	Quartile	on 7/1/05	Cls/Grd	Increase	Rating		Increase	Increase	% Inc	Salary	C-Ratio
_	ууу		Allen	3		0.81	1	2.3	2.3	4.88	1	31.30	23.82	60.00	5.0%	1,251.00	0.82
	ууу		Bill	3	1,236.00	0.84	1	3.4	3.4	3.98	1	31.30	24.72	60.00	4.9%	1,296.00	0.85
	ууу		Cleo	3	1,265.00	0.86	1	4.2	4.2	0.00	2	62.60	25.30	87.90	6.9%	1,352.90	0.88
	ууу		Dick	3	1,280.00	0.87	1	4.8	4.8	3.10	1	31.30	25.60	60.00	4.7%	1,340.00	0.88
	ууу		Esther	3	1,280.00	0.87	1	4.6	4.6	0.00		0.00	0.00	0.00	0.0%	1,280.00	0.84
	ууу		Frank	3	1,353.00	0.92	2	9.2	9.2	1.64	1	31.30	27.06	60.00	4.4%	1,413.00	0.92
	ууу		Gwen	4	1,326.00	0.82	1	8.3	8.3	0.00	3	93.80	39.78	133.58	10.1%	1,459.58	0.87
XXX			Henry	6	1,506.00	0.77	1	14.8	14.8	0.00	2	62.60	60.24	122.84	8.2%	1,628.84	0.80
XXX	ууу		Irvin	5	1,637.00	0.92	2		9.8	0.00	1	31.30	32.74	64.04	3.9%	1,701.04	0.92
	ууу		Jackie	7	1,743.00	0.81	1	16.9	17.5	0.00	1	31.30	69.72	101.02	5.8%	1,844.02	0.82
	ууу		Kathy	8	2,249.00	0.95	2	22.3	22.3	0.00	2	62.60	67.47	130.07	5.8%	2,379.07	0.97
	ууу		Larry	8	2,272.00	0.96	2	10.7	11.3	0.00		0.00	0.00	0.00	0.0%	2,272.00	0.92
	ууу		Mary	10	2,415.00	0.85	1	19.2	19.2	0.00	1	31.30	96.60	127.90	5.3%	2,542.90	0.86
XXX	ууу	ZZZ	Norm	10	2,614.00	0.92	2	13.7	13.7	0.00	1	31.30	78.42	109.72	4.2%	2,723.72	0.92
XXX	ууу	ZZZ	Oscar	8	2,722.00	1.15	4	21.9	21.8	0.00	3	93.80	27.22	121.02	4.4%	2,843.02	1.15
XXX	ууу	ZZZ	Paul	11	2,900.00	0.92	2	9.0	9.4	0.00	2	62.60	58.00	120.60	4.2%	3,020.60	0.92
XXX	ууу	ZZZ	Quentin	12	•	0.93	2	25.2	25.5	0.00		0.00	0.00	0.00	0.0%	3,252.00	0.89
XXX	ууу	ZZZ	Roger	12	,	1.03	3		18.5	0.00	1	31.30	72.04	103.34	2.9%	3,705.34	1.02
XXX	ууу	ZZZ	Sara	12		1.03	3		30.5	0.00	2	62.60	72.10	134.70		3,739.70	1.03
XXX	ууу	ZZZ	Tom		3,637.00	1.04	3	20.8	21.5	0.00	2	62.60	72.74	135.34		3,772.34	1.04
	ууу		Ulysses		3,623.00	0.86	1	15.8	15.7	0.00	1	31.30	144.92	176.22		3,799.22	0.87
	ууу		Vicky		3,918.00	0.93	2		13.5	0.00	1	31.30	117.54	148.84		4,066.84	0.93
	ууу	_	Walt		4,002.00	0.95	2		24.9	0.00	2	62.60	120.06	182.66		4,184.66	0.95
	ууу		Xavier		4,232.00	0.89	2		23.9	0.00	2	62.60	126.96	189.56		4,421.56	0.89
XXX	ууу	ZZZ	Yasmine	15	4,470.00	0.94	2	19.1	18.8	0.00	1	31.30	134.10	165.40	3.7%	4,635.40	0.94